

Click [here](#) to view the latest information for agents pertaining to the Supra eKEY Refreshed App

Supra Keyholder Announcement

In October of this year, Supra Products, a division of UTC Fire & Security, has planned to release an update and refresh to the eKEY Application that some keyholders have chosen as their key on their smartphone to access the electronic lockboxes:

Below are some highlights of changes coming soon to the new eKEY app for both eKEY Basic and Professional subscribers:

- Modern look and feel with an easy to reach Obtain Key button
- Listing information displayed after opening a keybox
- Showing details available in app (previously only for eKEY Professional subscribers)
- Send an alert email or text to up to 3 people
- Supports use of phone's biometric capabilities to open a keybox
- Supports use of Apple Watch in conjunction with iPhone to open a keybox
- Enable entering PIN only once per day

New features coming soon *only* for eKEY Professional subscribers:

- Invite buyers to rate homes using an all new Supra Home Tour app
- New buyer roster
- New buyer feedback
- Send real-time listing-specific showing notes to keybox without visiting listing; these showing notes are displayed in the eKEY app when the keybox is opened
- Listing information in app updated more frequently

If you have any questions, please contact Supra Agent Support directly, 7 days a week from 8:00 am to 10:00 pm at 1-877-699-6787.