



OUTREACH TEAM EXPERIENCE SURVEY

To help us better serve you, please complete this evaluation and submit it to us at your convenience. When answering the following questions, please reference the most recent visit with your MLS PIN outreach team member.

• Which MLS PIN Outreach Team Member did you meet?

- ☐ Jim Burnard, Broker Engagement and Resource
☐ Niki Coburn, Customer Success and Training Manager
☐ Jeanne Goyette, Customer Success and Training Expert
☐ Doug Jackson, Customer Experience and Technical Writer
☐ Kurt Leone, Customer Success and Training Expert
☐ Jason Rose, Customer Success and Training Expert
☐ Unsure

• Where did you meet your MLS PIN Outreach Team Member ?

- ☐ Office Visit
☐ Training Class
☐ Trade Show/Convention
☐ Association Event
☐ Other _____

• Was the subject matter understandable and presented clearly?

- ☐ Yes
☐ No
If no, please explain _____

• Was your MLS PIN Outreach Team Member a knowledgeable and informative speaker?

- ☐ Yes
☐ No
If no, please explain _____

• Did your MLS PIN Outreach Team Member encourage participation and questions?

- ☐ Yes
☐ No
If no, please explain _____

• Was your MLS PIN Outreach Team Member courteous and professional?

- ☐ Yes
☐ No
If no, please explain _____

• Was your MLS PIN Outreach Team Member knowledgeable about MLS PIN products and procedures?

- ☐ Yes
☐ No
If no, please explain _____

• How would you rate the overall quality of this experience with your MLS PIN Outreach Team Member ?

- ☐ Excellent
☐ Very Good
☐ Good
☐ Fair
☐ Poor

• What did you like best about your visit with your MLS PIN Outreach Team Member

• How do you recommend our visits or classes could be improved?

• Do you have any suggestions for future topics you would like to have your MLS PIN Outreach Team Member present?

• Other comments?

• May we quote you in our marketing materials?

- ☐ Yes
Name: _____
Office: _____
Address: _____
Phone: _____
Email: _____
☐ No

MLS Property Information Network's team is committed to providing you with the highest level of customer satisfaction possible.

Thank you for taking the time to complete our evaluation. Your feedback is important to us, and we look forward to serving you again.

Please fax to 508-845-6435